

LRS Taskforce workshop on payment fraud

Basel, Monday 30 June 2025 (9:00 – 17:00 CEST)

The G20 Cross-border payments Roadmap aims to enhance the cost, speed, access and transparency of cross-border payments while ensuring their integrity and safety. With digitalisation and innovative technologies enabling faster payments, the importance of ensuring that this does not lead to faster financial scams and fraud which harm end-users and ultimately may affect trust in payment services is gaining attention from public and private sector stakeholders.

The FSB LRS Taskforce is a standing public-private sector working group tasked with providing private sector input to the FSB's work on legal, regulatory, and supervisory frictions in cross-border payments. Its discussions and analysis are reported to the FSB Cross-border Payments Coordination Group (CPC) which is the strategic decision making and coordination body of the global work on cross-border payments. Topics for the LRS Taskforce in 2025 include (i) transparency of information to end-users, (ii) banks and non-bank supervision, (iii) fraud, and (iv) data frameworks. LRS members who participated in an FSB workshop on improving consistency of bank and non-bank regulation and supervision held in March 2025 raised payment fraud as an issue relevant for both banks and non-banks in providing cross-border payment services.

In light of industry developments and previous discussions involving LRS members, a dedicated workshop on fraud can contribute to developing a comprehensive understanding of the status quo and enable sharing of measures in jurisdictions that can contribute to addressing risks from fraud to the cross-border payments ecosystem.

The in-person workshop will include discussions between public and private sector participants on recent trends in financial scams and fraud in payments as well as developments to prevent, detect, and respond to fraud. In line with the FSB mandate for maintaining global financial stability, the primary focus of the workshop will be on gaining a comprehensive understanding of developments related to fraud in individual jurisdictions and sharing of initiatives relevant for fraud prevention and detection. Based on their experience and expertise, participants will share what they are observing through their provision of payment services, their interaction and coordination within the payments industry, and their supervision and regulation of payment service providers (PSPs).

Annotated Agenda

Coffee and registration (8:30 – 9:00)

Introduction (9:00 – 9:15)

The LRS Taskforce Chair will introduce the goals of the workshop.

1. Fraud in cross-border payments: current risks and trends (9:15 – 10:45)

Objective: To exchange information between participants on current risks and trends they are observing for fraudulent payments including any increase or decrease in specific types of fraud distinguishing between domestic payments and cross-border payments.

Issues for discussion:

- What quantitative trends are participants observing in fraud for domestic payments and cross-border payments? Are there specific characteristics such as payment instrument or fraud type that warrant attention by public authorities?
- How have changes in the payments ecosystem (e.g. development of fast payments systems, increased use of cashless payments, partnerships between banks and non-bank PSPs) affected developments in payment fraud?
- How have financial losses from fraudulent payments evolved in recent years and to what degree does this impact financial stability in your jurisdiction? Apart from financial losses, how can fraud in payments affect financial stability at domestic and global levels?

Coffee break (10:45 – 11:15)

2. Public sector initiatives relevant for fraud in payments (11:15 – 12:30)

Objective: To share jurisdictional approaches and initiatives for fraud prevention, detection and response. Sharing experiences of individual jurisdictions will aim to support mutual learning for domestic initiatives as well as identify challenges encountered at domestic level which may be relevant for cross-border initiatives.

Issues for discussion:

- Are there any domestic initiatives by the public sector which provide insights for potential challenges in cross-border initiatives to combat fraud?
- How is work for fraud prevention coordinated between authorities in your jurisdiction? Has there been coordination with foreign authorities related to fraud?

- How can authorities support coordination among relevant stakeholders (e.g. banks, NBSPs, non-financial sector) to ensure a holistic approach to combat fraud?

Lunch break (12:30 – 13:30)

3. Private sector initiatives relevant for fraud in payments (13:30 – 15:30)

Objective: To share approaches and initiatives that different private sector stakeholders are undertaking for fraud prevention, detection and response. The session will cover (i) financial sector and non-financial sector initiatives and (ii) the merits and limitations of private sector initiatives and the potential for collaboration with the public sector.

Issues for discussion:

- Based on the payment fraud trends that participants are observing, what approaches or initiatives are being undertaken for prevention, detection and response to fraud? Are there differences between approaches for domestic fraud and cross-border fraud?
- How are innovative technologies (e.g. AI/machine learning, multi-factor authentication) supporting private sector initiatives to address payment fraud?
- Which areas of work for fraud needs to remain at individual entities? Are there any areas of work that would merit from industry-wide collaboration?
- What are the key strengths of private sector initiatives and what are their limitations? Are there different aspects depending on whether a payment is domestic or cross-border?
- How could collaboration with financial authorities support private sector initiatives that address fraud?

Coffee break (15:30 – 16:00)

4. International work on fraud: ongoing and potential areas which can contribute to enhancing cross-border payments (16:00 – 16:30)

Objective: To discuss which aspects of combatting fraud in cross-border payments could benefit most from international coordination and which aspects require further work at the domestic level.

Issues for discussion:

- Which aspects of fraud in payments would benefit most from an internationally coordinated approach among financial authorities? Are there aspects of fraud in payments which would require initial work at the domestic level before international coordination becomes effective?

- How could international coordination to combat fraud complement the G20 Roadmap efforts to enhance cross-border payments?

5. Key takeaways and next steps (16:30 – 17:00)

Objective: To discuss key takeaways and clarify next steps.